

ATTENTION DCEC MEMBERS

On January 23, 2011, New York State Electric & Gas (NYSEG) announced that they discovered a security breach in their computer systems that created the opportunity for unauthorized release of personal consumer information. Delaware County Electric Cooperative (DCEC) would like to assure our members that this breach is not related in any way to the Cooperative. DCEC takes protection of member-consumer data very seriously. Per DCEC policy, the Cooperative does not release any confidential or member data to third parties without prior authorization of its members.

It has come to our understanding that some DCEC members have received letters from NYSEG regarding this incident. You would have received a letter on this if you previously were a NYSEG customer or are receiving NYSEG electric or gas service at another location.

If you have any concerns or questions regarding this issue please feel free to contact the DCEC office at (607) 746-2341.