

FRONT



Member Action Requested

The Cooperative may contact Members by phone for various reasons including past due amounts, planned outages, emergency information, etc. It's extremely important that the Cooperative has the most up to date information on file for each member.

Please provide to the DCEC office your current contact information. For your convenience you can fill out the reverse side of this form and submit it with your bill payment in person or by mail. You may also call the office directly at (607) 746-2341, or email office@dce.coop. If you use the SmartHub application to view or pay your bills online please note that you can update your information under "My Profile" within SmartHub, select "My Information" and click on "Update my Billing Address & Contact Information".

Thank you for your assistance.

BACK

Member Name: _____ Account Number: _____
Landline Number: _____ Cell Number: _____
Business Number: _____ E-Mail: _____
Mailing Address: _____
(if changed) _____

By checking this box I grant DCEC permission to contact me at the cell phone number I have provided with autodialed or prerecorded calls or text messages for both informational and emergency notifications. *I understand that **Informational Calls** include items such as past due balances, or planned outages and that **Emergency Calls** include items such as disconnection, or damage to your service. You will not receive marketing calls from DCEC.*

I prefer that DCEC not contact me on my cell phone for informational messages.

Please note that permission is not required for emergency calls. I also undersatnd that I am not required to provide consent as a condition of receiving service from DCEC.

My signature below confirms I authorize DCEC to implement the specified selection I have made above and that I agree to notify DCEC if any of the phone numbers provided above are changed or discontinued.
